

## Frequently Asked Questions & Answers

### How will you contact me?

*The prime communication tool is email. Mobile phone is also used. Please advise the Program if you change your email or mobile phone details.*

### *Is there another way to apply to this program?*

*We primarily take applications on our website, however if you are having difficulty with uploading your documents, please let us know.*

### Who will contact me?

*Jesuit Social Services is the Program Administrator and will be in contact with you. Victoria Police will advise you directly if you do not pass the Police Check.*

### How do I know if I have been approved to participate in this program?

*You will be notified by Jesuit Social Services.*

### When does the program start?

*Round 3 commences in September 2022. Round 6 commences in August 2023.*

### *How long is the Course at Victoria University?*

*The Course is 15 weeks long.*

*Please note in order to be enrolled in the course, any outstanding Victoria University fees must be paid.*

### Which days of the week will the Course be held?

*Tuesday, Wednesday and Thursday*

### What time will the Course be held?

*6pm until 9pm*

### Where will the Course be held?

*The course is a blended delivery model with some face to face and some online classes. The Tuesday evening class, fitness, swimming sessions and First Aid will be conducted in a location convenient to the Shepparton area. Round 6 in Latrobe will be confirmed in due course.*

*Most classes on Wednesdays and Thursdays are conducted remotely and you will require access to a desktop computer or a laptop and an internet connection for these classes. Jesuit Social Services will support you to organise this.*

### Will I have any expenses/fees in order to participate of this training course? / How much is it going to cost me?

*Participants will not be charged any course fee, including no payment for the First Aid course and Victoria Police Entrance Exam. The participant is responsible for travel expenses and other costs (i.e. childcare, petrol, parking and etc.)*

### Do I have to take an English test? What is the minimum required level?

*Yes, a Literacy and Numeracy Test is part of the recruitment process to join the Program. The minimum requirement level for literacy and numeracy is ACSF exit level 2 (working at level 3).*

**What happens after the 15 weeks of training course?**

*Based on advice from Jesuit Social Services, you will undertake the Police / PSO Entrance Exam and start the Victoria Police recruitment process.*

**Which communities does this Round of the Program support?**

*Round 3 and 6 of the Program is designed to support applicants who identify as an Aboriginal or Torres Strait Islander person.*

**What are the differences in requirements for a Protective Services Officer or a Police Officer?**

*Protective Services Officer applicants are not required to complete a swimming test nor have to hold an Australian drivers licence. For further information on each role please visit the Victoria Police recruitment website <https://www.police.vic.gov.au/careers>*

**I want to apply for a Police Officer role but I don't know how to swim. Is swim training part of the course?**

*A fitness program is part of the training. The swimming component is built into this and we will discuss your individual requirements during the application process.*

***I have tried the Victoria Police Recruitment process before and didn't pass. Am I eligible to join this program?***

*Yes, this program can help you to develop and improve skills to pass the recruitment process.*

**I wear glasses. Can I apply?**

*Yes, but your vision must meet certain minimum standards. Unaided visual acuity, if due to a refractive error, must be at least 6/36 (without error) in the worse eye and at least 6/18 (without error) in the better eye. Corrected distance vision of at least 6/9 in either eye and 6/6 when both eyes are used together.*

**I have tattoos, Can I apply?**

*Face, head, neck and hand tattoos are not permitted unless they are small/discreet in size/colour/location and can be appropriately covered while on duty. Applicants with tattoos/body art on the head, face, neck or hands should contact [RECRUITINGSERVICES-MGR@police.vic.gov.au](mailto:RECRUITINGSERVICES-MGR@police.vic.gov.au) (if you haven't applied yet) or [RSB-SPRINGBOARD-MGR@police.vic.gov.au](mailto:RSB-SPRINGBOARD-MGR@police.vic.gov.au) (if you are currently going through the recruitment process).*

**I have outstanding fines, can I apply?**

*Yes, you can apply for the Program but outstanding fines need to be paid prior to your Victoria Police application.*

**Associations**

*During the application for Victoria Police you will be asked to declare associations. An inappropriate association is a link to a person or organisation with ties to unlawful activity.*

*It is important that Victoria Police are aware of any association or potential conflict of interest. This is because they may compromise you or reflect negatively on the organisation as a whole. For further information on the eligibility requirements please visit the Victoria Police recruitment website <https://www.police.vic.gov.au/police-eligibility-requirements>*