

## Frequently Asked Questions & Answers

### **How will you contact me?**

*The prime communication tool is email. Mobile phone is also used. It is absolutely vital that you advise the Program if you change your email or mobile phone details.*

### **Is there another way to apply to this program?**

*No, we are only taking expressions of interest through our website. You must provide the required information and attach the disclosure form, medical form and resume.*

### **Who will contact me?**

*Jesuit Social Services is the Program Administrator and will handle the bulk of the communication. The Victoria Police will advise you directly if/when you pass the Police Check*

### **How do I know if I have been approved to participate in this program?**

*You will be notified by Jesuit Social Services.*

### **When does the program start?**

*The second round of the program is scheduled to start in April 2019.*

### **How long is the program?**

*The program is 15 weeks long.*

### **Which days of the week will the Course be held?**

*Tuesday through Thursday*

### **What time will the Course be held?**

*5pm until 9pm*

### **Where will the Course be held?**

*The course will be held in Victoria University Footscray Campus*

### **Can I refer a friend to apply to this program?**

*Yes, you are free to refer a friend.*

### **Will I have any expenses/fees in order to participate of this training course? / How much is it going to cost me?**

*Participants in the program will not be charged any course fee. The participant is responsible for travel expenses and other costs (i.e childcare, petrol, parking and etc).*

### **Do I have to take an English test? What is the minimum required level?**

*Yes, a Literacy and Numeracy Test is part of pre-qualification. The minimum requirement level for literacy and numeracy is ACSF level 2*

### **What happen after the 15 weeks of training course?**

*You will undertake the Police / PSO exam*

**What type of Residency Status is required?**

*Australian Citizen or Permanent Resident*

**What are the target backgrounds?**

*People from African Australian backgrounds, specially people from humanitarian or refugee background.*

**What are the differences in requirements for a Protective Services Officer versus a Police Officer?**

*Protective Services Officer applicants are not required to complete a swim test nor have to hold an Australian drivers licence.*

**I want to apply for Police Officer but I don't know how to swim. Is swim training part of the course?**

*A fitness program is part of the training. The swimming component is built into this.*

*I have tried the Victoria Police Recruitment process before and didn't pass. Am I eligible to join this program?*

*Yes, this program can help you to develop and improve skills to pass the recruitment process.*