We’re building a just society where all people can live to their full potential
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Welcome to Jesuit Social Services

Since 1977, we’ve sought out the most disadvantaged and vulnerable people in our community to offer them support and hope. We partner with communities across Victoria, New South Wales and the Northern Territory to support those most in need. Together, we work to change policies, practices, ideas and values that perpetuate inequality, prejudice and exclusion.

Our Vision
Building a Just Society

Our Mission
Standing in solidarity with those in need
Expressing a faith that promotes justice

Our Values
Welcoming: forming strong, faithful relationships
Discerning: being reflective and strategic in all we do
Courageous: standing up boldly to effect change

Our Strategic Priorities
Our five strategic priorities guide how we build a just society where all people can thrive. They ensure we work directly with the most marginalised members of the community and advocate for more just government policies and practices.

1. Removing the barriers that keep extremely marginalised people from meaningful participation in the community
2. Promoting a deeper understanding within the community of the lives of people at risk of, or living with, extreme marginalisation
3. Building communities of justice
4. Creating a contemporary and sustainable organisational model that respects ecological justice
5. Developing more diverse funding streams.
RELATIONSHIP IS AT THE HEART OF ALL WE DO

Our activity is based on the belief that all people are inherently relational, are formed in family, and are part of the wider community. This Annual Report features some of the relationships that enrich our work.
Summary of Our Impact 2016-17

We believe all people should be supported to be their best but we know that many Australians are struggling. For example, one in six Australians aged 15-24 is living in poverty and every day eight Australians die by suicide.

In 2016-17, through 26 different programs, around 7,000 people received direct support from us across Victoria, New South Wales and the Northern Territory. We reached out to a further 50,000 people through activities including community support, information sessions and events. We achieved this with the help of 250 staff, 280 volunteers, 1,016 donors and many supportive partners.

Program outcomes

- Justice and crime prevention: 1,110 people supported through 12 programs
- Education, training and employment: 3,790 people supported through seven programs
- Settlement and community building: 989 people supported through five programs
- Mental health and wellbeing: 994 people supported through five programs.

Our way of working

The practice approach at Jesuit Social Services has five key domains, accompanying and supporting people to:

1. Value self and others
2. Affirm goals and aspirations
3. Link to supports
4. Use skills and build capacity
5. Enhance civic participation.

Progress on these domains is measured across ten indicators. An example of these is shown to the right.

Participant outcomes

- Improved connection to family/significant people: 64%
- Improved health and wellbeing: 61%
- Improved capacity to manage day to day: 62%
- Improved social or recreational networks: 54%

*excludes Jesuit Community College and employment program participants

Note: The primary source of participant statistics used within this report is the Jesuit Social Services internal agency database (Jesuit Synthesis System – JeSS). Jesuit Community College maintains separate data systems e.g. VETtrak. Profile and outcomes data draws on subsets of participants and all percentage totals exclude ‘unknown’ responses.
Our reach:

While our work with participants extends across different programs, how we work with participants varies from intensive support, through provision of education and employment services, to building resilience and engaging with communities.

- **Intensive Support:** 1,744 people
- **Education and Employment:** 3,517 people
- **Building Resilience:** 3,673 people
- **Community Engagement:** 50,000 people

Where we work:

Through our education, training and employment programs we also operate out of a further 100 sites in local communities, where we share space and partner with other organisations.
In 2017, Jesuit Social Services celebrates 40 years of relationships. From our humble beginnings providing accommodation for young men exiting custody, the organisation has grown to encompass more than 250 staff members and 280 volunteers, all of whom share our aspirational vision of building a just society.

Jesuit Social Services has expanded beyond Victoria to provide on-the-ground work in New South Wales and the Northern Territory and continues to advocate for the rights of marginalised people publicly and behind closed doors with policymakers.

As we’ve grown, our way of working has remained constant. It is focused on genuine relationships, and the belief that every person should have opportunities and the necessary support to flourish.

In this Annual Report, we reflect on and celebrate some of the many and varying relationships that exist across the organisation. As the CEO and Chairman of the organisation, we are proud to jointly present some of these highlights.

In our 40th year, we have seen youth justice reach a crossroad in many states and territories across Australia. The abuse of young people within Darwin’s Don Dale facility which led to the Royal Commission into the Protection and Detention of Children in the Northern Territory has put youth justice firmly in the spotlight. In Victoria, the youth justice system experienced a series of violent incidents which led to the Government detaining young people unlawfully in an adult prison. Additionally, plans for a new 224-bed youth detention facility have been announced, despite international best practice in youth justice demonstrating the critical importance of keeping children and young people out of prison wherever possible, and if detention is necessary, housing them in small, home-like facilities close to family and community.

Jesuit Social Services has long been an advocate for youth justice approaches that respect the evidence of what works to prevent, divert and rehabilitate young people, and we continue to deliver innovative responses to support this. In the past year this has included piloting our Youth Justice Group Conferencing model in the Northern Territory, where young Aboriginal people remain shockingly over-represented in the justice system. This restorative justice approach helps young people take responsibility for their actions and make amends to victims and others who have been affected by their actions.

We have engaged with experts, academics and policymakers to share ideas for reform. In March 2017, this culminated in our facilitating the National Justice Symposium in Melbourne. We were delighted to welcome Vincent Schiraldi, Senior Research Fellow at Harvard Kennedy School, to deliver the keynote address about his work in reforming juvenile justice systems across the USA.

In June 2017, leaders from the organisation explored innovative and effective youth justice practices and facilities in Norway, Germany, Spain and the US as part of our #JusticeSolutions tour. This was an opportunity to learn about how some jurisdictions have been effective in achieving low offending, incarceration and recidivism rates. Our findings will continue to inform our advocacy.

The Catholic Alliance for People Seeking Asylum (CAPSA), which we lead in partnership with other Catholic bodies, continued to engage with schools, parishes and community groups to influence hearts and minds towards more humane approaches to people seeking asylum. Over two weeks in June, CAPSA supported more than 8,000 students from more than 75 Catholic schools to participate in activities to show solidarity with people seeking asylum.

Other exciting milestones include celebrating the 300th participant of the African-Australian Inclusion Program, a program run in partnership with National Australia Bank since 2009, providing paid work experience to skilled African-Australians; and the 20th anniversary of our Artful Dodgers Studios and Connexions, Victoria’s first dual diagnosis service for young people experiencing mental illness and substance abuse problems.
Sadly, this year we also mourned the passing of our dear friend Professor Tony Vinson. Tony was one of Australia’s leading social researchers and an Emeritus Professor at the University of New South Wales. He authored the ground-breaking Dropping Off The Edge reports exploring locational disadvantage across Australia, which were published by Jesuit Social Services and Catholic Social Services Australia. We are grateful for the warm, collaborative and deep friendship we shared with Tony for many years.

Finally, we would like to take the opportunity to thank all of those who have contributed to the organisation’s achievements over the past year. We are grateful to our staff, volunteers, supporters and donors. The relationships we share with each of you allow us to continue to stand in solidarity with those in need.

Patricia Faulkner  
CHAIRMAN

Julie Edwards  
CHIEF EXECUTIVE OFFICER
As Jesuit Social Services rightly celebrates so many people’s lives touched and so much accomplished over the last forty years, I am reminded of the bookends of Australian society. Like bookends, anniversaries link the hopes of early beginnings with the searching for future directions that marks the anniversary.

The bookends of Australian society are the initial invasion and loss of land suffered by Aboriginal and Torres Strait Islander Australians at white settlement, and the present brutal treatment of people who have sought asylum in Australia. These frame our Jesuit mission.

Jesuit Social Services looks out for the most disadvantaged people in our society. In many recent initiatives the organisation has reached out to Aboriginal Australians and to people who have sought asylum. Aboriginal and Torres Strait Islander communities in Northern Australia have long been dear to me. I am delighted that Jesuit Social Services has now opened an office in Darwin, and can influence policies concerning the high rates of incarceration of young Aboriginal Australians.

Jesuit Social Services has also continued to call for a humane and compassionate treatment of people who seek protection, complementing the work of Jesuit Refugee Service in serving these disregarded people. These initiatives of inclusion in the fields of exclusion that mark the bookends of Australian history are sown on rocky ground, and I thank Jesuit Social Services for its perseverance and their Ignatian spirit in this work.

At the heart of any good ministry are the quality and the infectiousness of the relationships that shape it. Jesuit Social Services has shown great leadership in enriching the relationships between Jesuit provinces through the organisation’s contribution to the global Justice in Mining Network and through the leadership of the International Jesuit Prison Network, sponsoring the international link between Jesuits and their partners involved in prison ministries. These things have been much appreciated by Jesuits internationally. Jesuit Social Services’ initiative in organising the Justice Solutions Tour to explore how young people are treated in the justice systems of other nations was also a fine model of building relationships for the benefit of the people Jesuit Social Services serves. The tour brought the expertise of Jesuits and others working internationally in this field to bear in arguing for more humane and informed policies in Australia. The interest aroused by the tour findings is a testimony to the power of networking and international relationships.

Anniversaries are times for new beginnings and for attending to those broken and distorted relationships that flow into antisocial behaviour. I am particularly grateful for Jesuit Social Services’ leadership in initiating The Men’s Project to provide national leadership and support for the reduction of violence and other harmful behaviours prevalent among boys and men by building their capacity to live respectful, accountable, fulfilling lives free from violence. I am hopeful that The Men’s Project will support boys and men to be their best selves.

Let me conclude by thanking Jesuit Social Services for faithfulness, imagination and unflinching commitment over these forty years to the people with whom you work. Please continue to work in fields others find too difficult to plough.

Brian F McCoy SJ
PROVINCIAL, AUSTRALIAN JESUITS
IMPACT

Our programs in justice and crime prevention, education, training and employment, mental health and wellbeing, and settlement and community building all support people to participate fully in their community. Here’s a glimpse into what they achieved this year.
Justice and Crime Prevention

Our justice programs build on our belief that all people, including those exiting prison, should have the same opportunities to access housing, education and employment.

Here are a couple of highlights.

**YOUTH JUSTICE GROUP CONFERENCING EXPANDS TO DARWIN**
In February 2017, we received funding from the Northern Territory Government for our Youth Justice Group Conferencing in Darwin and Palmerston. Based on our successful work in Victoria, Youth Justice Group Conferencing brings together young people who have committed offences with those impacted by their actions, including victims and police. The process allows young people to take responsibility and make amends for their behaviour, and is proven to increase victim satisfaction. Victims report feeling that they been treated fairly and with respect.

**ENABLING JUSTICE PROJECT**
Forty-two per cent of men and 33 per cent of women in the Victorian prison system have an acquired brain injury (ABI), compared with just two per cent of the broader population. Improving the way the criminal justice system responds to people with ABI has been the focus of the Enabling Justice Project, which we ran in partnership with RMIT’s Centre for Innovative Justice. The voices of people with lived experience of ABI and contact with the justice system were crucial to the project, and we supported members of the Justice User Group to share their stories at a number of conferences and events including the Reintegration Puzzle Conference in June 2017.

“It reminded me that there are compassionate people out there. It broadened my perspective. It taught me I can bond and connect with others.”
- Participant

67% of ReConnect participants whom we worked with on exiting custody reported feeling an increased hope for the future, including aspirations for improved family or personal relationships, hopes for stable housing and attaining employment, and most of all, for staying out of prison.

69% of participants from our justice and crime prevention programs have experienced family violence as children and/or adults.
What justice and crime prevention programs did we deliver in 2016-17?

In 2016-17, we delivered 12 justice and crime prevention programs. Here’s a snapshot of how each of these programs works:

- **ReConnect** provides transitional support to high risk men and women in the justice system.
- **Youth Justice Community Support Service** provides intensive support to young people aged 10 to 21 in the justice system.
- **Youth Justice Group Conferencing** uses restorative justice principles to create dialogue between people who have offended and others who have been impacted by the offending behaviour.
- **Leaving Care Mentoring** matches volunteers from the community with young people involved in the Child Protection system to support their transition to independent living.
- **L2P Learner Driver Mentor Program** assists young learner drivers involved in the youth justice system to reach their mandatory 120 hours of driving experience.
- **African Visitation and Mentoring Program (AVAMP)** works with people from African communities involved with the criminal justice system, matching them with a mentor to support them through their sentence and post-release.
- **Motocross** engages young people involved in the justice system to engage in a recreation-based activity to build understanding about safe levels of risk and skills for everyday life.
- **Youth Diversion Pilot Program** provides brief intervention and case management support to young people with little or no history of offending, to address their offending behaviours and divert them from the criminal justice system – jointly run with YSAS and Centacare Ballarat.
- **Barreng Moorop** works in partnership with the Victorian Aboriginal Child Care Agency and Victorian Aboriginal Legal Services to offer integrated, intensive support to Aboriginal children aged 10–14 who are currently involved with the police. The program has now been transitioned to VACCA, an Aboriginal Community Controlled Organisation as the lead agency.
- **Enabling Justice Project** addresses the over-representation of people with acquired brain injuries in the criminal justice system – run in collaboration with RMIT University’s Centre for Innovative Justice.
- **Perry House** provides long-term housing for people with intellectual disabilities exiting custody.
- **Next Steps Housing Programs** deliver intensive case management and supported accommodation for young people involved with the justice system.

“It sounds really simple... but it’s a process... when you combine something like Group Conferencing with purposeful, careful work with the young person, support them to re-engage back into education, or learning or training, or an employment pathway - when you combine this sort of work together, that’s when you break recidivism, that’s how you build safe communities.”

- Daniel Clements, General Manager, Justice Programs
Relationship Spotlight

Jesuit Social Services’ 40 year history of working with people who have contact with the criminal justice system is based on the philosophy that everybody deserves a second chance.

This philosophy extends to the organisation’s staff. Ron Zarth, an Advanced Practitioner with our justice programs, was imprisoned in Melbourne’s now defunct Pentridge Prison and Beechworth Prison in the early 1980s.

The late Father John Brosnan, Pentridge’s prison chaplain, had a big impact on a young Ron.

“Father Brosnan would actively seek out the younger prisoners to see that they were okay. I remember Father Brosnan calling me up in the yards out at Pentridge and checking in with me to see that I was okay and whether I needed any support.”

So it was fitting that in 2004 Ron began work at the centre named in Father Brosnan’s honour.

“Getting into work in the community sector was really difficult as no one was willing to give me a go,” he recalls.

That changed when Ron met then-Brosnan Centre Manager Peter Coghlan.

“Peter was very welcoming and non-judgmental and for the first time in my life I felt there was someone that was not basing me on my past but someone willing to give me a go.”

Peter immediately identified Ron as “a really genuine person who wanted desperately to make a meaningful contribution to the lives of young people at risk.”

“Ron had lived in very difficult times and had experienced the consequences of breaking the law, and wanted to help young people to avoid these issues. He engaged people with his sincerity and genuine interest in them,” he recalls.

More than a decade later, Ron works with young high-risk offenders in Jesuit Social Services’ Individual Support Program. The importance of relationship – like the relationship Peter offered him in 2004 – is crucial to his work.

“A lot of the young people we work with have issues trusting others, which has mostly been attributed to their past or upbringing. I think if young people know you genuinely care then you can make a difference in their lives.”

PETER COGHLAN – former Manager, Brosnan Services

RON ZARTH – Advanced Practitioner, Jesuit Social Services’ Justice programs

Image Opposite: Peter and Ron pictured with a statue of Fr. Brosnan
Education, training and employment

Our education, training and employment programs help people who have had limited access to learning, training and job opportunities.

Here are a couple of highlights.

Jesuit Community College wins at Community Work Partnership Awards

Close to 10,000 students who have barriers to mainstream education, training and employment have engaged with Jesuit Community College since it was established in 2011. In November 2016, the valuable work of the College was recognised when it won five awards at the 2016 Community Work Partnerships Awards. All of the College’s programs acknowledged at the awards link people who have had contact with the justice system with learning and training opportunities as a pathway to employment.

African-Australian Inclusion Program’s 300th participant

Many skilled African-Australians struggle to get their foot in the door of the corporate sector due to a lack of local employment history. We run the African-Australian Inclusion Program, in partnership with National Australia Bank (NAB), to address this problem. In May 2017, the program, which provides paid work placements at NAB for skilled African-Australians, celebrated its 300th participant and the Victorian Government’s announcement of funding for the model to be expanded to other corporate partners.

“I thought my hands would be shaking [in the job interview] but because the College had prepared me so well, it didn’t feel as daunting. When they called me a few days later to let me know I got the job, it was amazing.”

- Participant

34% of participants in our education and employment programs were born overseas and come from 94 different countries
What education, training and employment programs did we run in 2016-17?

In 2016-17, we delivered seven broad education, training and employment programs.

Here’s a glimpse into what each of these programs provides:

- **Jesuit Community College**, a Registered Training Organisation and a Learn Local organisation, provides accredited and pre-accredited training to people with barriers to mainstream education and training.

- The **Workplace Inclusion Program** matches people facing barriers to employment with employers in corporate, community and small business settings.

- The **Asylum Seeker English Language Program** teams up volunteers with Jesuit Community College staff to teach people seeking asylum basic English language skills and local customs to help them feel welcomed in the Australian community.

- In partnership with National Australia Bank, our **African-Australian Inclusion Program** offers paid work placements to qualified African-Australians who struggle to find employment due a lack of local work history.

- Social enterprise cafes **The Green at St Columbs** and **Ignite Café Camberwell** provide food production, food handling, kitchen and customer service skills to long-term unemployed people in a commercial hospitality environment. In Mt Druitt, we train and employ people to work at **The Ignite Food Store and Op Shop**. The Ignite Food Store provides affordable groceries, including fresh fruit and vegetables, meat, and dairy to the Mt Druitt community. *(note: The Green at St Columbs is now closed)*

- The **Navigator Program** supports disengaged learners aged 12-17 to re-engage with an education or training pathway, working intensively with young people, families and schools to overcome barriers.

- **Justice Employment Education Transition Service** is a partnership between Jesuit Social Services, Social Ventures Australia, Brotherhood of St Laurence and Mission Australia to create pathways to employment for young people through partnerships with national employers.

“...a lot of our work is relational, so built around forming a trusting, respectful relationship with a person and often those people have felt disrespected and have had no trusting relationships ...our intention is to be respectful and attend to the needs of each individual. But also on a broader level, looking at what we can do to change the system and structures that cause that disadvantage in the first place.”

– Sally Parnell, Executive Director, Programs
Relationship Spotlight

Rosi Matlhabaphiri-Quaremba’s resume featured a remarkable breadth of experience, including roles with the United Nations Population Fund and as a lecturer in communications. But after settling in Australia from Botswana, Rosi found significant and “emotionally taxing” challenges to securing corporate employment, unsuccessfully applying for almost 300 roles.

Through the African-Australian Inclusion Program, run by Jesuit Social Services and NAB, which provides paid work placements for skilled African-Australians, Rosi was able to get a foot in the door at one of Australia’s big four banks.

Her People Leader at NAB is Matt Oster, Head of Enterprise Events, who has developed a deeper understanding and appreciation of these common barriers among the African-Australian community.

“It’s important to remember, and easy to forget that not everyone is afforded the equal opportunity to participate in meaningful work,” he says.

Rosi says she feels blessed to have the experience of people such as Matt to learn from, and says she is “constantly in awe” of her People Leader for his help and support.

“I feel blessed to have this calibre of people to learn from, and to be part of my journey,” she says.

Rosi is flourishing in her Enterprise Events role, and says her involvement in the program has benefited more than just her career path, but her outlook on life.

“I no longer see any boundaries and borders – now I see hope, opportunities, career advancement and security.”

MATT OSTER – Head of Enterprise Events, NAB

ROSI MATLHABAPHIRI-QUAREMBA – Team Member, Enterprise Events, NAB and Participant, African-Australian Inclusion Program

We’re grateful for the assistance of Brendan Ma (NAB) in preparing this story.
Mental health and wellbeing

Our mental health and wellbeing programs engage young people dealing with mental illness and substance abuse, as well as people impacted by the suicide of a loved one. Here are a couple of highlights.

World Suicide Prevention Day
World Suicide Prevention Day is marked on September 10 each year. Staff, volunteers and participants from our Support After Suicide program, which provides specialised services to those bereaved by the suicide of a loved one, participated in an annual walk to raise awareness and break down the stigma around suicide. In the past year, Support After Suicide also ran a series of information nights across regional Victoria.

20th anniversary of Connexions
Founded in 1996, Connexions was Victoria’s first dual diagnosis service for young people with mental health and substance abuse problems. The program provides flexible support, including outreach support, to young people to help connect them with education, family and the community. Connexions’ wide range of services includes clinical assessment, drug and alcohol interventions and flexible therapeutic counselling.

“It has changed my life completely. I’m very different to how I was - dealing with life as it comes, going outside, dealing with people, dealing with emotions, more communication with my family.”
- Participant

71% of Connexions participants reported having improved health and wellbeing since participating in the program.
What mental health and wellbeing programs did we run in 2016-17?

In 2016-17, we delivered five mental health and wellbeing programs.

Take a look at what each program offers:

- **Support After Suicide** provides counselling, support groups and online resources to assist children, young people and adults bereaved by suicide, and delivers training to health, welfare and education professionals.

- Through counselling and outreach, **Connexions** supports young people with complex needs to reduce the harm of substance misuse and deal with mental health concerns.

- **The Outdoor Experience (TOE)** engages young people who have alcohol and drug problems in meaningful, safe and appropriate therapeutic adventure activities and journeys.

- **Artful Dodgers Studios** offer a flexible and welcoming space for young people to work in a fully equipped art and music setting, so they can improve their social connection, self-esteem and employability skills.

- **Individual Support Program** provides intensive, flexible, multi-disciplinary and individual support to people with highly complex needs.

“We are a social change organisation, we have a vision about building a just society and we have a vision about the human person and what it takes to flourish and we want to keep focused on that.”

– Julie Edwards, CEO.
Relationship Spotlight

When Ian Maurer’s son, Tim, took his own life in 2006, Jesuit Social Services’ Support After Suicide program became “like a lifeline” for Ian.

He participated in an eight-week early bereavement program but once it finished he felt there was “nothing to connect to.”

Some time later, Ian was contacted by staff from the program asking if he was interested in helping to establish a monthly Men’s Program, for men bereaved by suicide.

He jumped at the opportunity to be part of the program’s steering committee and together with Colin Charles, Bereavement Support Worker at Support After Suicide and convenor of the Men’s Program, the group has grown considerably.

Seven years later, Ian still attends the program on a regular basis.

“To me, it’s still as relevant as the first one I went to. The objective is to give a place where men can feel comfortable and whatever they say or do is within the walls of confidentiality,” says Ian.

Colin says the program plays a crucial role in helping men feel connected to one another and sharing their experiences.

“Basically the fact that the program exists helps people’s grief,” he says.

“Some men come along every session and others might come along and then you don’t see them for a year or two, but they know they are always part of the community,” Ian now volunteers with and fundraises for Support After Suicide, which Colin says is deeply appreciated.

“You get to the process where part of your healing is about giving back to others, and we are grateful for Ian’s support.”

COLIN CHARLES – Bereavement Support Worker, Support After Suicide

IAN MAURER – Participant and volunteer, Support After Suicide
Settlement and community building

Our settlement and community building programs work with Aboriginal communities, marginalised communities and with newly arrived families and young people from culturally diverse backgrounds.

Here are a couple of highlights.

Diversity Through the Lens exhibition
What do diversity and harmony look like? Participants from our settlement programs in Brimbank, in western metropolitan Melbourne, explored these themes in a photographic exhibition in early 2017. Participants, all newly arrived in Australia and from culturally diverse backgrounds, engaged in photography training and then produced works which were featured at an exhibition held at Sunshine Library and other venues across Brimbank.

Willmot Community Hub
Our work in Western Sydney, which began in 2008 and includes running The Store in Mt Druitt, expanded to Willmot in the past year. We are leading the Willmot Community Hub project which, over time, will provide a range of services including education and employment services, health services and youth engagement programs. We work closely with the local community and community leaders to identify what services are needed to improve life outcomes for people in Western Sydney – one of the most disadvantaged areas of New South Wales according to our Dropping Off The Edge research studying locational disadvantage.

“[The Just Voices Speakers Program] is one of the best programs that I have been a part of. Giving a voice to the voiceless and allowing us to tell our stories in our own way to the Australian community empowers us and shows us that our stories make a difference.”
- Participant

84% of participants in the settlement housing program showed improvement in their social and recreational networks
What settlement and community building programs did we run in 2016-17?

In 2016-17, we delivered a wide range of settlement and community building programs across Victoria, New South Wales and the Northern Territory.

Here’s a rundown of what each program achieves:

- **Community capacity building** supports Aboriginal peoples in remote communities to advocate for their own needs, be heard and develop their own solutions.
- **Western Sydney Program** helps communities break out of cycles of disadvantage by developing local answers to local problems, such as high unemployment rates and limited access to affordable, healthy food.
- **Our Settlement Program** offers a Homework Club, casework and community development, which help to improve social interaction, build capacity and foster a sense of belonging for newly arrived men, women, children and families.
- **Just Voices Speakers Program** supports social justice advocates from diverse backgrounds, communities and cultures to share their stories with people in schools, community groups and workplaces in order to build insight, empathy and understanding.

“... I notice it a lot in the Indigenous world, it’s very easy to have programs and it’s very easy to develop structures that are meant to help people, but unless there’s a personal relationship with those people that we are engaged with, then a lot of the work doesn’t go anywhere ... So the values of welcoming and discerning are very important.”

– Xavier Desmarchelier, Program Development
Relationship Spotlight

Dave Hammond, Jesuit Social Services’ General Manager Western Sydney, says the organisation’s relationship with Harris Farms Markets goes beyond “simply donations”. “Harris Farms Markets is a hands-on partner who works closely beside us to build our skills and knowledge,” he explains.

The relationship began when Harris Farms Markets, a family owned and operated business with 22 stores across New South Wales, began donating fresh food and produce to the Ignite Food Store in Emerton.

The Ignite Food Store provides low-cost groceries to the local community, which Dave says “faces layers of structural disadvantage”. Tristan Harris, Co-CEO at Harris Farms Markets, says the business’ relationship with Jesuit Social Services aligns with its purpose of operating ‘for the greater goodness’.

“More importantly it does it in a way that is sustainable due to its social enterprise rather than straight charity, which is more susceptible to the vagaries of budgets and current economic conditions,” he says.

Dave says that the partnership with Harris Farms Markets has strengthened over the past year, with Tristan involved in setting up an Industry Advisory Group which meets monthly to discuss strategy and marketing for the store.

Tristan has also given Ignite Food Store’s Assistant Manager, Rosemary, the opportunity to be mentored by a Harris Farms Markets Manager, and provided a reference for a grant application.

“What we love about Tristan and Harris Farms Markets is their commitment to join us at the frontline of community development – they are a model of how corporate and social service can work together to build a just society,” says Dave.

Tristan says the relationship benefits him personally as much as it does Dave and his team.

“Most rewarding for me is the chance to do something valuable in the world with amazing people like the Ignite team. It gives me purpose.”

DAVE HAMMOND – General Manager Western Sydney, Jesuit Social Services

TRISTAN HARRIS – Co-CEO, Harris Farms Markets
Over 40 years, we’ve sought out the most disadvantaged and vulnerable people in our community to offer them support and hope. Time and again, we’ve made the offer: "There’s a place for you here, if you want it."
In 2017, we’re celebrating all that’s led to where Jesuit Social Services is now. Like any story, ours is about people: people who’ve been inspired to start, and start again, on a pathway to reach their full potential. Over 40 years we’ve shared people’s achievements and joy as they’ve moved from despair to hope.

We’ve also shared people’s struggles, feeling loss when a participant has stumbled and sadness as people are belittled in community debates. Our history is a blessing, and we celebrate all our stories with gratitude.

Over the year, we collected stories from past and present staff, volunteers, participants and supporters through an oral history project and through interviews. Some of these stories are shared in this Annual Report and on our website where we have a dedicated 40th anniversary webpage. The webpage also contains a short animated video which documents the organisation’s growth over the past four decades.

We started the celebrations in February with an anniversary Mass at St Ignatius Church, Richmond. Around 100 people attended the Mass, including former Jesuit Provincials, Patrick O’Sullivan SJ, Bill Uren SJ and Steve Curtin SJ, former Jesuit Social Services CEO Bernie Geary, and past and current Board and Committee members. The Mass featured a didgeridoo welcome by Artful Dodgers Studios participant Brent Watkins, as well as music by Xavier College students.

Jesuit Social Services understands that social and environmental justice are intertwined. In our 40th year, we have strengthened our commitment to ecological justice across the organisation, engaging staff to consider the links between social justice and our environment. A series of eco-tips has inspired staff to harness the benefits of nature and the outdoors in their interactions with participants, especially those who have been deprived of these benefits for long periods, such as people exiting prison. We are actively exploring the development and application of programs that both protect and nurture the environment and align with participant needs around training and employment. We recognise that climate change and extreme weather events have the greatest impact on disadvantaged and marginalised people, who are less equipped to protect themselves and their property. Wherever possible Jesuit Social Services seeks to minimise its organisational harm on the environment and promote sustainable lifestyles.

Jesuit Social Services’ 40th anniversary is an exciting milestone in our history and development. It gives us an opportunity to reflect on our work with people who are most marginalised in our community, and look forward with hope and courage, as we strive to build a just society.
Jesuit Social Services
Timeline

1977 Jesuit Social Services established
providing support and accommodation for homeless young people leaving prison

1984 Youth Grow Garden Project social enterprise established
to provide horticulture and labouring employment to 17 young people

1987 Vietnamese Welfare Resource Centre established

1996 Connexions established
to support young people with both mental health problems and drug use problems

1997 Arts and culture program established
(later named Artful Dodgers Studios)

2000 Gateway established
to support marginalised young people on a pathway to education, training and employment

2002 Community Justice Group Conferencing program, based on restorative justice principles, established

2004 Support After Suicide established
to provide free and professional counselling for people bereaved by suicide

2005 African Program established
to support newly arrived communities

2007 Published Dropping Off The Edge: the distribution of disadvantage in Australia
research that expanded on our previous postcode report to examine disadvantage across Australia

2008 Building on more than two years engagement with local stakeholders we extended our community work to Mt Druitt in Western Sydney, in partnership with Holy Family Parish

2008 On invitation from local stakeholders, we began work in Alice Springs, Northern Territory, to support communities with capacity building and advocacy
Marking our 40th anniversary at our Annual Dinner in March 2017, we announced the development of our bold new initiative, The Men’s Project.

The Men’s Project has the single-minded objective of helping boys and men live respectful, accountable and fulfilling lives, where they are able to develop loving relationships free from violence and where they play their role in making the community safe.

In short, The Men’s Project will support boys and men to be their best selves.

There are already some important programs that work with boys and men, particularly in the area of violence. For more than 40 years, Jesuit Social Services has been a prominent provider of many of these, often dealing with the most serious offenders.

But these programs are disparate in nature and spread unevenly across the country. And as successful as they can be, they generally deal with the single-issue behaviours of individual men and boys.

To achieve genuine, sustainable behaviour change across the community, we need to take a new, totally different approach – a big picture integrated approach that looks at the root causes of male violence and harmful behaviours.

Further information is available on our website at jss.org.au/the-mens-project/
COLLABORATION

We invite people to share and amplify our vision. By building communities of justice, we connect with people who are passionate about social change in Australia and overseas.
Jesuit Social Services has a lead role in CAPSA, which is supported by an advisory group of national Catholic agencies.

CAPSA works with schools, parishes and other community groups to support grassroots activities. In June 2017, CAPSA coordinated its second National Week of Prayer and Action, which helps Catholic school communities engage in activities such as Detention4Detention (a voluntary lunchtime detention) or a Circle of Silence.

More than 8,000 students from more than 75 Catholic school communities took part in this year’s event to stand in solidarity with people seeking asylum.

CAPSA also published a toolkit for refugee action, Engage Hearts and Minds, which heeds the words of Pope Francis to confront the challenging issues of our time by providing practical tools to enable members of the community to engage in activities focused on shifting attitudes towards people seeking asylum.

“Through writing letters, and volunteering for the Detention4Detention event organised through CAPSA, our students are provided with an opportunity to share their understandings about human dignity, a principle in Catholic Social Teaching”

- Marie Bagh, Acting Director Faith and Mission, Marymede Catholic College

Image: Sacred Heart Primary School joined with CAPSA to show their support for asylum seekers
Much of our influencing work in the past year has been advocacy in relation to youth justice, responding to the current climate of ‘tough-on-crime’ approaches from governments across the country.

Key advocacy highlights include:

National Justice Symposium
In March 2017, we hosted a National Justice Symposium in Melbourne. The event gathered youth justice experts from across Australia, as well as international keynote speaker Vincent Schiraldi from the Harvard Kennedy School, to discuss best practice approaches, ideas for reform, and reflect on what’s working locally and abroad.

#JusticeSolutions tour
With youth justice across Australia at a crossroads, senior leaders from our organisation embarked on a #JusticeSolutions study tour in June 2017. The tour was a chance to explore best practice in youth justice in Norway, Spain, Germany, the US and UK, and learn more about effective advocacy from some successful organisations and campaigners. On our return we shared our findings and recommendations with governments, sector partners and the broader community.

Other highlights from our advocacy work include:

Royal Commission into the Protection and Detention of Children in the Northern Territory
We made a submission to the Royal Commission in October 2016, drawing on our experience working with vulnerable young people and delivering programs based on restorative justice principles. In May 2017, CEO Julie Edwards and General Manager of our work in the Northern Territory, Jared Sharp, presented to the Royal Commission in Darwin.

States of Justice
Our States of Justice report, published in December 2016, drew together data from multiple sources to provide a fuller picture about trends in Australia’s criminal justice system. The report included a range of recommendations to prevent people from becoming involved with the justice system, and to improve outcomes and reduce recidivism.

Budget submissions
We made submissions to shape the Victorian, New South Wales and Northern Territory Budgets, highlighting the failure of costly law-and-order responses and highlighting the evidence of what works in creating safer communities.
Volunteers

Volunteers are fundamental to the ongoing work of Jesuit Social Services. Every day, people from all walks of life partner with our staff members and participants to share their time, knowledge, skills and experience.

Volunteers share our values and our way of working, and they do this without the expectation of reward other than knowing they make a difference in the lives of others.

During the 2016-2017 period, more than 280 volunteers gave a combined estimated 26,900 hours of time and commitment in support of our programs nationally.

A significant number of our programs, including the Homework Club, Support After Suicide, African Visitation and Mentoring Program, Artful Dodgers Studios and Jesuit Community College are dependent on the support of volunteers to achieve positive outcomes for program participants.

Additionally, volunteers support our staff at Central Office across a wide range of areas including policy and research, communications and business support services.

We continue to expand our corporate volunteer program. In the past year more than 350 corporate volunteers from NAB have utilised their skills in a variety of ways including providing staff training, administration support and assisting in the recruitment process for the African-Australian Inclusion Program, one of our flagship workplace inclusion programs.

Ongoing evaluations and feedback from our volunteers indicate that our volunteers feel that their work has a positive impact – on themselves and others – making our relationships with our volunteers mutually beneficial.

“As a Homework Club tutor, I’ve been able to help children who first arrived in Australia with little English background. Seeing students who arrived with little English graduate from high school and get into university is a big feat and gives me a great sense of satisfaction. I’ve gained so much from volunteering at Homework Club – it has inspired my vocation to support newly arrived refugees with settling into our community. My involvement gave me lots of experience, support and mentoring from the generous staff at Jesuit Social Services [and] as I finished university, they were my referees for my first job in the social work sector.”

- Angela Keating, volunteer

Image: Angela Keating, Homework Club volunteer
We rely on the generosity of our donors to support our programs and to enable us to respond to new and emerging problems. We are grateful to the people, workplaces, schools and groups who supported our work during 2016-2017.

**Appeals**
Our quarterly appeals yield most of the donations we receive throughout the year and in 2016-2017 we gratefully received $351,950 from donors in response to these appeals and a further $55,361 outside of these appeals.

**Community Partners**
Jesuit Social Services' Community Partners are donors who commit to a monthly contribution via direct debit. This guaranteed source of income gives us the confidence to plan ahead, knowing we have the resources to see our plans through. Our Community Partners donated a generous $84,325 this financial year.

**Bequests**
Making a Will may be one of the most important things people do during their lifetime. It gives you an opportunity to safeguard the future of those you care about – your family, friends, communities and organisations like Jesuit Social Services.

The generosity of bequestors will allow Jesuit Social Services to keep responding to the unmet needs of disadvantaged young people, families and communities. Jesuit Social Services can use these funds to bring our programs to more people, to expand our work into new areas and to build the capacity of the organisation to continue its work. If you would like to know more about leaving a gift to Jesuit Social Service in your Will, please contact us on (03) 9421 7600.

**Annual Dinner 2017**
On Saturday 25 March 2017, we welcomed more than 530 guests to celebrate 40 years of Jesuit Social Services at our Annual Dinner held at Melbourne’s Sofitel.

Guests were treated to a special performance by legendary singer/songwriter Archie Roach. The annual Frank Costigan QC Address was delivered by Senator Patrick Dodson, who spoke about the need for a fair and equitable criminal justice system that respects Aboriginal and Torres Strait Islanders, who remain vastly over-represented in our prisons. Jesuit Social Services staff member Ron Zarth, spoke about his own contact with the criminal justice system and his career working with young people. We are grateful to our speakers and entertainers, as well as MC Frank Brennan SJ AO and Auctioneer Daniel O’Regan.

We thank all those who made pledges or purchased auction items. We also thank our corporate supporters: Sevenhill Cellars, Bowens, Catholic Church Insurance, Alan Mance and PAR Leasing and prize donors: Adam D’Sylva, Andy Isaac, Archie Roach, Barberella Hair Salon, Channel 7, Essendon Football Club, Faye Owen, Fuji Xerox, Hepburn Bathhouse and Spa, Hesta SuperFund, Hugster Photography, IT Connexion, Jenny McAuley, Jenny Saunders, John Funder AC, Luna Park Melbourne, Maria Myers (Royal Mail Hotel), Mecca Cosmetica, Metropolitan Fire Brigade, Michael Cougan, Nancybird, Naughton’s Hotel Parkville, O’Brien Group Arena, Patricia Faulkner, Phillip Island Nature Parks, Priceline, Radisson on Flagstaff Gardens, Sarah Strickland, Sofitel, The Arts Centre Melbourne, The Gordon Frost Organisation, The Hotel Windsor, The Langham Melbourne, The Long Walk, Toyota, Victoria Whitelaw Beautiful Flowers, Village Roadshow, William Gurry and Zgonic for their support of the event.

**Great Australians Gala Dinner 2016**
Jesuit Social Services was proud and grateful to be the charity partner for the third Great Australians Gala Dinner, held at Melbourne’s Grand Hyatt on 15 October 2016. The event, which raised money for our mental health work, was attended by dozens of Great Australians from the worlds of entertainment, sport, literature and beyond.

 Guests heard from Support After Suicide participant Alex Aulich, and were treated to entertainment from artists including Normie Rowe, Wendy Matthews, James Morrison and Kate Ceberano, as well as live and silent auctions.

We thank all the Great Australians, guests, speakers and event partners Incognitus for their generosity and support.
Thanking our supporters

Jesuit Social Services has hundreds of individual supporters, donors and Community Partners – we couldn’t continue our work without them.

AMES Australia Consortium / Wesley Employment Services
APM
Atyenhenge-Atherre Aboriginal Corporation
Auspicious Arts Projects Inc
Australian Communities Foundation
Australian Province of the Society of Jesus
BB & A Miller Foundation
Ballandry Fund and Sally Oatley Memorial Fund
Beswick Family Fund
Booran Motors Dandenong
Boroondara City Council
Brimbank City Council
Cabrini Health
Caritas Australia
Caroline Chisholm Catholic College
Catholic Social Services Australia Corrections Victoria
Court Services Victoria
Creative Victoria
Danila Dibba Health Service
Department of Economic Development, Jobs, Transport and Resources (Victoria)
Department of Education and Training (Victoria)
Department of Health
Department of Health and Human Services (Victoria)
Department of Infrastructure and Regional Development
Department of Justice and Regulation (Victoria)
Department of Prime Minister and Cabinet
Department of Social Services
Direct Recruitment
Eastern Melbourne Primary Health Network
EY (Ernst & Young)
F & J Ryan Foundation
FairShare
Food Bank
Gippsland Primary Health Network
Greater Dandenong City Council
Harris Farm Markets
Healing Foundation
Holy Family Parish
IGA
Iona Presentation College
Inner Melbourne VET Cluster IMVC
Jenkins Foundation
Jesuitmission
Job Prospects, a division of SYC Limited
Lenity Australia
Loreto Mandeville Hall
Loyola College
Loyola Senior High School
Magistrate’s Court of Victoria
McCarty Catholic College
Mercy College
Moonee Valley City Council
Murray Primary Health Network
National Australia Bank
Newsboys Foundation
Newman College
Nicky Tsalamandris Family Fund
Noel and Carmel O’Brien Family Foundation
Norman, Mavis and Graeme Waters Trust
North Australian Aboriginal Justice Agency
North Sydney Parish
North Western Melbourne Primary Health Network
Northern Territory Government
Northern Territory Legal Aid Commission
NSW Environmental Trust (in partnership with NSW Environment Protection Authority)
OzHarvest
Our Lady of the Immaculate Conception
Our Lady of Mercy College
PAR Leasing
Paterson Family Fund
Peninsula Support Group
QMV Solutions
Scarlet Foundation
Scretti Family
Second Bite
Simpson Family Foundation
Sisters of Charity Australia
Social Ventures Australia Limited
South Eastern Melbourne Primary Health Network
St Ignatius College Geelong
St Bernard’s College
St John Paul II Catholic College
St Vincent’s Health Australia
Tangentyere Council
The Lochtenberg Foundation
The R. E. Ross Trust
Valdichiesa Foundation
Victorian Legal Services Board
Victorian Multicultural Commission
Western Victoria Primary Health Network
WISE Employment
Witness Assistance Service
Workforce Plus Inc
Xavier College
Yarra City Council

Image: Angela Keating, Homework Club volunteer
LEADERSHIP

Strong leadership, good corporate governance and a values-driven approach underpin our business practices and organisational culture.
At time of writing, there are 10 nonexecutive members on the Jesuit Social Services Board comprising four Provincial Appointees, and six independent Directors. The Directors receive no remuneration for their role on the Board and accept full responsibility for the governance of the organisation, in accordance with the Australian Corporations Law, the Australian Charities and Not-for-profit legislation and community standards.

The Board has adopted formal governance practices and good corporate governance is a fundamental part of the culture and business practices of Jesuit Social Services. The Board sets the strategic direction and oversees the performance of the organisation. The Board Committee structure is an integral part of the governance structure and processes of the organisation. The committees of the Board are as follows: the Strategic Planning Committee, Governance Committee, Risk and Finance Committee, Fundraising Committee and the Property Committee. These committees are comprised of representatives from the Board as well as individuals with expertise in their respective fields.

An individual Director will not participate in decision making processes if any potential conflict of interest is likely to arise.

The composition of the Board of Directors and the performance of the Board are reviewed regularly to ensure that the Board has the appropriate mix of skills and experience and is operating in an effective manner.

New Directors receive an induction into the organisation and Directors participate in an ongoing development program concerning their role, responsibilities, our Ignatian heritage and the work of Jesuit Social Services. The Board supports open and transparent communication with stakeholders while regarding the confidentiality of client information as critical.

Please turn to page 38 to meet our Board.

Our legal status is defined as:

- A company limited by Guarantee;
- A Registered Charity holding an Endorsement for Charity Tax;
- Deductible Gift Recipient (DGR) Level 1;
- Concessions and Public Benevolent Institution (PBI) status, allowing tax deductions for donations; and
- Fringe Benefit Tax (FBT) exempt.

Jesuit Social Services Ltd is a work of the Australian Jesuit Province, operating under an independent Board of Directors as an incorporated organisation. All Directors have a strong commitment to social justice and to ‘building a just society’.

“The organisation has always been ... very true to the group of people that we serve ... we're very innovative, so that people will in fact attempt to come to us when they've got an idea that needs developing.”

– Patricia Faulkner AO, Chairman of the Board

“We want to really look to the future ... we want to really discern what the signs of the times are now and for us I think they really are around ... what does it mean to be an engaged citizen? How can we strengthen participatory democracy? ... To be true to who we are we need to find ways in the future to engage in conversations with others about what kind of world do we want? What kind of society do we want?”

– Julie Edwards, CEO
Our Board

Patricia Faulkner AO
Chairman of the Jesuit Social Services Board, Patricia is a former Partner with KPMG Australia. She is also the Chair of the Telecommunications Industry Ombudsman and the Deputy Chair of St Vincent’s Health Australia. She is a member of the Committee for Economic Development in Australia Board, the Melbourne Theatre Company Board and the Melbourne Racing Club Board. In 2015/16, Patricia served as Deputy Commissioner to the Victorian Royal Commission into Family Violence. Patricia was made an Officer of the Order of Australia in 2008 for service to the community through the development and implementation of public policy relating to health, aged care, children’s services, disability services and housing. Patricia is Chairman of our Board and our Governance Committee. She is also a member of our Property and Strategic Planning Committees.

Jennifer McAuley
Jennifer McAuley is a retired social worker. She has had a wide range of professional experiences and positions at senior executive levels in human services in Victoria, South Australia and Tasmania. Jennifer’s last position was that of Department of Human Services Representative on the Victorian Youth Parole Board. A position she held for 12 years. She is a Board member of the Hope for Cambodia Children’s Foundation. This Foundation supports children and families affected by the HIV virus in Battambang, Cambodia. Jennifer also serves on the Board of YSAS. Jennifer has over 35 years of experience working in youth justice, youth services, child protection, disability and housing services and ambulance services. Jennifer is a member of our Strategic Planning Committee.

Sr Libby Rogerson IBVM
Libby Rogerson is a Loreto sister, and coordinator of the Loreto Sisters Justice Committee. She has worked in areas of social justice for over 30 years and currently serves on a number of not-for-profit Boards including: St Francis Social Services (which has oversight of the House of Welcome), is Deputy Chair Loreto Normanhurst School Council, a member of the CLRI NSW Justice Committee and Delegate Pastoral Ministries of the Australian Province of the Society of Jesus.

Judge Paul Grant
Judge Grant is a graduate of Monash University. He was appointed a Magistrate in August 1988. In 2003 he was appointed a Deputy Chief Magistrate and the Supervising Magistrate for Koori Courts. In April 2006 he was appointed a Judge of the County Court. He was President of the Children’s Court of Victoria from May 2006 to April 2013. He returned to the County Court in May 2013.
Bernie Szentirmay
Bernie is a partner in the major accounting and advisory firm KPMG. He has over 25 years of experience in providing audit, advisory and risk management services to public and private entities across a broad range of industries. He has also served as a board member on the Australian Auditing and Assurance Standards Board. Bernie is Chairman of our Risk and Finance Committee, and our Property Committee. He is a member of our Fundraising Committee.

Shane Healy
Shane Healy is the Director – Media and Communications, Catholic Archdiocese of Melbourne. Previous to taking on this role, Shane was CEO of Australia’s most successful radio station 3AW. He spent 25 years in the competitive media industry involved in sports broadcasting along with management and leadership roles which incorporated a broad range of responsibilities ranging from budgeting and financial management, marketing and strategic planning to legal and human resources issues. Shane is Chairman of our Fundraising Committee and a member of our Risk and Finance Committee.

Professor Margarita Frederico
Professor Margarita Frederico is Graduate Research Coordinator Social Work and Social Policy, La Trobe University. Margarita has extensive experience in teaching, research and evaluation in relation to social work and social policy with particular emphasis on family and child welfare, trauma and child wellbeing. She has worked in practice, teaching and research in these areas internationally. She is a Life Member of the Australian Association of Social Worker and of Berry Street. She currently chairs the Compeer Advisory Committee of St Vincent De Paul and is a Director of Odyssey House Victoria. Margarita is a member of our Governance and Strategic Planning Committees.

Julian McMahon AC
Julian McMahon is a Barrister at the Victorian Bar and 2016 Victorian Australian of the Year, and currently president of Reprieve Australia, an anti-death penalty organisation. Julian practices in criminal law in Australia and also works on cases in numerous countries for people facing the death penalty or harsh jail terms. Julian has a long history of involvement with various Jesuit endeavours. Julian is a member of our Strategic Planning Committee.
Our Board (continued)

David Sutton
David Sutton has degrees in Education and Theology and a Masters in Counselling and Human Services. He has lived and worked in diverse settings including 10 years at Corpus Christi Community Greenvale, for men with a background of homelessness and 3 years at Nauiyu, an Aboriginal community in the Northern Territory. He is currently working as Assistant Principal – Student Wellbeing at St Bernard’s College Essendon. David was presented with the Ignatian medal in 2006 for his work alongside Jesuits in support of men with a background of homelessness.

Steve Curtin SJ
Steve Curtin SJ is Director of the Australian Province Tertiarianship program based in Melbourne. A former Provincial of the Australian Jesuit Province (2008-2014), Steve has also served as Director of Jesuit Mission and Director of Jesuit Refugee Service Asia Pacific. Steve joined the Jesuits in 1985 and much of his ministry has focused on supporting displaced and marginalised people.

Jennie Hickey
Jennie Hickey is the Delegate for Social Ministries and Education for the Australian Province of the Society of Jesus where she has been employed since 2011. She has degrees in Education, a Masters in Administrational Leadership and a Masters of Theology.

David is Chairman of our Strategic Planning Committee.

Steve is a member of our Fundraising Committee.

Jennie retired from the Board in February 2017.
Financial summary

Sources of Revenue

- 4% Public donations
- 4% Trusts and Philanthropic Grants
- 8% Jesuit Social Services generated income
- 3% Australian Jesuit Province
- 9% Non-Government Service Agreements
- 9% Federal Government Income
- 1% Local Government income
- 62% State Government income

Allocation of Resources

- 3% Mental health & wellbeing
- 38% Justice and crime prevention
- 35% Education, training & employment
- 3% Research, policy & advocacy
- 21% Settlement & community building
Since 1977 we’ve been supporting people to reach their full potential, working at the hard end of social justice with some of the most disadvantaged and vulnerable members of the community.
Acknowledgement

We acknowledge the Traditional Custodians of all the lands on which Jesuit Social Services operates, and pay respect to their Elders past and present. We express our gratitude for their love and care of the land and all life.
Build a just society with us

- **Donate now** at www.jss.org.au/donate and give hope to someone in need
- **Become a volunteer** and join us in supporting people on the edges of society
- **Make a bequest** to us and help fulfil our vision of building a just society
- **Advocate for justice** by speaking to your friends and family about our work
- **Learn more** about the issues we care about at www.jss.org.au