



Where is Navigator delivered?

Jesuit Social Services operates Navigator in Melbourne's Hume and Moreland local government areas.

How do I make a referral?

If you know a young person who may be eligible for Navigator or who would like to self-refer, please email navigator@edumail.vic.gov.au to register your interest in receiving more information. If referring a young person, the name of the person **should not** be included in the email.

The DET Navigator Coordinator will respond to your email and seek information about the young person. To appraise the referral, the DET Navigator Coordinator will need the following information:

- student name, age and place of residence
- last enrolled school (if known)
- attendance over the last term of school (if enrolled)
- parent/carer name and contact details.

If the young person is deemed eligible for the program, the referral information will be passed to the Navigator Program at Jesuit Social Services. We'll then begin working with the young person.

Contact Us

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Jesuit Social Services is a social change organisation working to build a just society where all people can live to their full potential. This program is funded by the Victorian Government Department of Education and Training.



Navigator Program



**Education, training
and employment**



What is Navigator?

The Navigator Program supports disengaged learners, aged 12-17, to re-engage with an education or training pathway.

Navigator actively works with young people and their support networks to provide the support required for a successful return to education.

The program works intensively with young people, families and schools to help young people overcome barriers and successfully re-engage with an education or training pathway.

Disengaged learners are more likely to struggle during their transition to work or further education than learners who have completed Year 12 or equivalent.

However, recent studies have shown that with the right intervention and support, young people who disengage can catch up when they re-engage with education.

Who is eligible?

To be eligible, young people must be:

- between 12 and 17 years of age
- disengaged from an educational setting for more than 70 per cent of a school term
- enrolled in a school within the area that Navigator operates



What happens on the Navigator Program?

Navigator provides case management and intensive outreach to young people. Our team assists each young person to create their own education re-engagement plan that:

- expresses individual goals
- addresses specific barriers to education
- responds to issues underlying non-attendance
- involves and works restoratively with families, carers, schools and community supports.

We also work with education providers to ensure that each young person's re-engagement into education best suits their needs.

What are the benefits?

Learners who complete Year 12 or equivalent are more likely to be employed, gain further qualifications, earn more money, be healthier, and make a meaningful contribution to society.

How can young people join Navigator?

The Department of Education and Training (DET) Navigator Coordinator manages the referral process to the Navigator Program at Jesuit Social Services.

Young people can be referred to Navigator through a variety of pathways, such as:

- schools
- families and carers
- DET regional offices
- Local Learning and Employment Networks (LLENs)
- police, child protection, youth justice
- community organisations working with young people and their families
- young person self-referral.